

Booking Conditions

- *No contract shall exist until a signed booking form and deposit (or full payment) have been received by us and confirmation of booking has been delivered to you.*
- *The deposit is accepted as an instalment against total cost and the balance is due 8 weeks before departure. Where this is not received in time we reserve the right to cancel and resell any part or all of the period of the booking without prejudice to the right to collect cancellation charges and expenses. No reminders will be issued. Guests are responsible for any incurred bank charges for electronic transfers of funds.*
- *A damage deposit will be held. This is due with the balance payment. Please note that we do cash the damage deposit cheque. This will be returned to you once all reports have been received, providing no damages or breakages have occurred and no excessive extra cleaning/laundry has been needed. Usually within 21 days.*
- *All rates quoted are based on cash or cheque payments.*
- *Only persons named on the booking form may occupy the Villa unless otherwise agreed in writing. We reserve the right to terminate this contract should the property be occupied by unauthorised persons.*
- *All cancellations by you or any member of your party must be made in writing and received by us within seven days of the booking. After seven days you will be liable for any expenses incurred by us on your behalf. In the event of a cancellation we will make every effort to re-let the villa, but if we are not able to do so you will be liable for the full price.*
- *Any loss or damage to the property or its contents must be admitted to us and the local agent and you are liable to make good and fully compensate for any loss or damage. We do ask your co-operation on this, particularly so that replacements or repairs can be made promptly and not affect the following tenants.*
- *We particularly ask you to care for the property as if it were your own home. If the property is not left in the condition in which it was found or with undue amounts of cleaning or undisposed of rubbish we will have to pass on any extra charges which are made to us.*
- *Any complaints you may have concerning the property must be made within 24 hours to the local agent. Any claim should be sent to our address in England within 14 days of the end of the occupancy.*
- *It must be understood that the property may have inherent dangers such as swimming pool, dry stone walls and terrace walls over which unsupervised children could climb and fall, also glazed doors etc. We do not accept liability for accidents occurring howsoever happening as guests must be responsible for taking any necessary precautions. Equally, no claims will be entertained in the event of any accident occurring to guests under the influence of alcohol or illegal substances. We are insured for public liability but suggest that you take out your own accident, medical costs and cancellation insurance.*
- *We have made every effort to ensure that the information is correct. Any information given to you with regard to the property, its contents and services are given in good faith and are intended to be accurate.*
- *It must be understood that the Villa will not be available to you until after 15.00 on the day of arrival and that on the day of departure you must vacate by 10.00, unless a prior agreement, in writing, has been arranged with D. A. Westwood Stead. Your Luggage, however, may be left, entirely at your own risk, between the hours of 10.00 and 15.00.*